



Dear Valued Burnaby Customers,

Our SportMed Burnaby store recently closed, effective March 1st, 2011. Our lease was up and we chose not to renew for another term. We look forward to being able to concentrate all our energy and resources on the evolution and growth of our 4 other lower mainland stores.

Our focus remains on providing our customers with premium services, administered by highly trained Technicians and Pedorthists. At all of our SportMed stores, you will always find a wide range of the most progressive sport and occupational injury products available on the market.

Customers who purchased Custom Foot Orthotics, Sigvaris Prescription Compression Stockings and Custom Knee Braces from our Burnaby store, should follow up with either our Vancouver Oak or Port Coquitlam locations for any product warranty, 2nd pair, or customer service requests. Please advise our staff that you were originally assisted at the Burnaby store.

The owners of SportMed, Paris Orthotics and our Burnaby staff would like to sincerely thank you for your business. We hope we can continue to serve you in our Vancouver, Port Coquitlam and Langley locations.

Sincerely,

Dale Harris, President

SportMed Retail Group Ltd.

SPORTMED STORE LOCATIONS

Please visit our websites for a current listing of hours of operation.

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| Vancouver — Oak | 3888 Oak Street | Open 7 Days a Week |
| Vancouver — W4th | 1615 W. 4th Avenue | Open Monday to Saturday |
| Port Coquitlam | 114 - 3200 Westwood Street | Open Monday to Saturday |
| Langley — Walnut Grove | 1 - 20349 88th Avenue | Open Monday to Saturday |